

## *Did you pay your bills?*

Your gas and electricity provider should provide you with notice that they intend to cut your energy supply off. You can get your electricity supply back on again by coming to an agreement with the power company, organisations such as the Citizens Advice Bureau can help you with this.

If you have a prepayment meter, check if it has run out of money, your electrics should turn back on again the moment you put some more cash in it. If the meter is faulty, then contact your landlord or your energy supplier.

## *Have your fuses tripped?*

If your electricity cut out when you turned on a light switch or electrical appliance, this strongly suggests that your fuses have tripped.

In your fuse box, all your switches should be pointing upwards; if one is down, then flick it back on again. You may also have to switch the main fuse back up as well.

If you flick the switch and it won't stay upright, then the faulty switch or appliance may still be plugged in and turned on. Unplug the broken appliance or turn off the faulty switch and try again.



## *Is there a powercut?*

Take a look outside, are your neighbours also experiencing a power outage? If so, your local area may have lost its electricity supply. Your network operator may be able to give you a rough estimate of the length of the power cut. You could see whether anyone in your local area is posting online about the electricity outage.