

# Survival Guide Fact Sheet 3



## Registering with a GP

You have the legal right to choose a **GP** practice that best suits your needs. A **GP** practice must accept you unless there are reasonable grounds not to do so. These can include: no room for any more patients or not accepting patients that live outside the practice boundary area. The **GP** practice must give its reasons for refusing you in writing.

To find a local **GP** practice, you can search by postcode at [www.nhs.uk](http://www.nhs.uk)

### What you may need

Some **GP**'s require one or more forms of identification to register. These could include:

- your photograph e.g. passport or driving licence,
- proof of address e.g. Council Tax bill, bank statement or a utility bill.

Some **GP**'s require your NHS number. Check with your chosen **GP** what information they require. You may be able to apply online or in person.

### Online accounts

Patients can normally access some **GP** services using an online account. Your **GP** practice will be able to advise on whether they have an online service.

The types of services that can be available to patients online are:

- booking an appointment
- ordering repeat prescriptions
- viewing medical records
- viewing test results
- communicating with the **GP** practice

### Please note

**GP** practices decide which online services they make available to patients.

